

THE BMW CERTIFIED PRE-OWNED LIMITED WARRANTY



Warranty Coverage

Upon discovery of a defect in materials or workmanship of a covered part or component, the vehicle must be brought to the workshop of any authorized BMW Center during normal business hours to obtain service under the BMW Certified Pre-Owned Limited Warranty. The Center will either repair or replace the covered parts using either new or authorized remanufactured parts. The decision whether to repair or replace parts is solely the prerogative of BMW NA. Parts for which replacements are made become the property of BMW NA.

In all cases, a reasonable amount of time must be allowed for repairs to be completed under the BMW Certified Pre-Owned Limited Warranty.

Handling Charge

There is a \$50.00 handling charge (per repair visit) that must be paid by the vehicle owner for any repairs covered under the terms of the BMW Certified Pre-Owned Limited Warranty.

Transfers, Cancellations And Modifications

Under certain conditions, the BMW Certified Pre-Owned Protection Plan can be transferred to a subsequent owner. Please visit our website at bmwusa.com/cpo, call BMW Customer Relations at 1-800-334-4BMW (4269), or email customerrelations@bmwusa.com for more information.

This Protection Plan is not cancellable by any party. However, coverage will be automatically terminated if the vehicle is:

- Reported as stolen.
- Determined to be a total loss by a qualified person.
- Suffers significant damage as a result of collision, flood or water infiltration.

This Protection Plan is only valid on original design-specification BMW vehicles. Any modifications or alterations that change the vehicle from its original design specifications, such as (but not limited to) non-BMW suspension modifications or non-BMW performance modifications, may result in the denial of a claim for a covered part or component that may have been affected by such modifications.

This Protection Plan shall be null and void if:

- The Vehicle Identification Number has been altered or cannot be read.
- The odometer has been replaced, altered or rendered inoperative and the true mileage of the vehicle cannot be determined.
- The vehicle has been declared a total loss or sold for salvage purposes.
- The vehicle has been used in any competitive event.

The Owner's Responsibilities

Maintenance requirements: As a condition precedent to (and a continuing condition of) coverage, you must have your covered BMW vehicle serviced and maintained (at your expense, as applicable) in accordance with established BMW recommendations per the BMW Maintenance System display or as outlined in the BMW Service and Warranty Information booklet.

Consequential damage: If a defect occurs with a covered component that directly results in the consequential failure of another covered and/or non-covered component, the replacement of these items is also covered.

What Is Covered

The BMW Certified Pre-Owned Protection Plan and the BMW Certified Pre-Owned Elite Protection Plan provide specific coverage against defects in materials and workmanship. There are various items that are not covered by these warranties for enrolled vehicles retailed on or after January 1, 2014 [change date?].

What is not covered

Vehicle maintenance: Brake pads and rotors (discs), brake shoes and drums; filters; fluid replacement of a component by itself; scheduled maintenance services; spark plugs; wiper blade inserts, blade assemblies/beams.

Upkeep: Adjustments; batteries (as a stand-alone repair); driveshaft flex disc (guibo coupling); engine drive belts; exhaust systems (including the gasoline engine catalytic converters, and the diesel engine "SCR" catalytic converter and particulate filter); flywheel, ring gear and clutch disc contact area; fuses; manual and "SMG" transmission clutch assemblies; oils, lubricants, fluids, refrigerants and coolant (except as required in the course of performing a covered repair); rubber engine and heater coolant hoses, vacuum hoses (including clamps and connectors); tires; tire balancing and rotation; wheel alignment.

Suspension: Ball joints; bushings; center tie rod; coil springs – sagging (except for leveling system pneumatic/hydraulic springs); control arms and brackets; idler and pitman arms; stabilizer bar links and supports; strut elements/shock absorbers (dampers); tie rod ends and adjusting sleeves; thrust struts; trailing arms; wishbones.

Body: Air leaks; body carriers, cross members, supports, braces and mounts; body panels, body shell, walls, partitions and chassis sheet metal; body noises, squeaks and rattles; body seals and gaskets; bulbs – incandescent, Xenon and LEDs; convertible top (except for electrical/electronic components); damage due to rust, corrosion or contamination; door brakes and checks; door handles and carriers (except for electrical/electronic components); exterior molding, trim and fasteners; gas pressurized springs/struts; glass – side, sliding roof, rear and mirrors (except for electrical/electronic components); latch and lock mechanisms and their related components (except for electrical/electronic components); paint finish; water leaks; wheels and valve stems (except for electrical/electronic components); windscreen (including the sliding roof); windshield (except for the front rain sensor); wind noises

Interior: Bulbs – incandescent and LEDs (except for the instrument cluster); carpeting; floor and trunk mats; headliner/sliding roof liner panel; interior noises, squeaks and rattles; interior dashboards, consoles, panels, covers, vents, grills, trims and fasteners (except cup holders); seatbelt extender arm assembly (except for electrical/electronic components); sunblinds (except for electrical/electronic components); sun visors (except for electrical/electronic components); upholstery (except for seat heating elements and seat occupancy sensor mat).

Accessories (standard and optional): All non-original equipment parts, components and accessories.

Repair services: To obtain service under the BMW Certified Pre-Owned Limited Warranty or BMW Certified Pre-Owned Elite Limited Warranty, the vehicle should be delivered to an authorized BMW center. The BMW CPO Warranties do not cover additional expenses related to a breakdown, such as, but not limited to, car rental, lodging expenses, loss of pay or telephone charges.

The BMW Certified Pre-Owned Limited Warranty excludes covered component failures caused by any of the following situations:

- Any part or component that has not failed, or is not completely worn out or unsafe, but for which a repair or replacement has been recommended; or any other factors beyond the control of BMW.
- Damage that results from negligence, abuse or misuse (improper operation) of the vehicle; improper repair; lack of or improper maintenance or servicing; environmental influences; accident, collision, theft, fire, freezing, vandalism, riot, explosion, water infiltration, flood, hail, lightning, earthquake, nuclear-related, windstorm or water damage; road salt corrosion; or contaminated fuel.
- Maintenance services, and parts when replaced during maintenance services, such as: Spark plugs, lubricants, fluids, engine tune-up parts, replacement of filters, coolants and refrigerants.
- Operation of the vehicle with (and resulting damage from) insufficient levels of (or contaminated) fluids, lubricants or coolants; or after a caution/warning symbol illuminates and/or text message alert displays that requires the driver to stop and turn off the vehicle.
- Additional/consequential damage caused by continued operation of the vehicle in a damaged condition.
- Damage to any covered component caused by the failure of a non-covered component.
- Modification of the vehicle, or installation of any non-BMW suspension modifications, non-BMW performance accessories or components attached to the vehicle, which alters the original engineering and/or operating specifications, or which results in damage to other original components; electrical interference; electrical shorts; or radio static.
- Use of non-original BMW parts. While you may elect to use non-original BMW parts for maintenance or repair services, BMW is not obligated to pay for repairs of the non-original BMW parts or for repairs of any damage resulting from the use of non-original BMW parts.